

# North Star Housing

## Social Value Case Study



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2

**Apprentices** worked on site throughout the duration of the programme

The North Star Housing Framework is a 5-year scheme of work to provide reactive maintenance to properties throughout the clients' operational areas. The framework covers items such as joinery, window replacements, glazing, internal and external doors, plastering, decoration, electrical works, lighting, heating, fire and smoke alarms, communal intercoms, TV aerials, plumbing and external works.

## Work Experience

As part of this scheme, we liaised with the Client and The Prince's Trust to offer 2 Work experience placements to local residents. The 10-day placements were offered in Joinery and Business Administration and provided opportunities for participants to gain hands on experience by working alongside more experienced staff. Candidates are assigned a workplace mentor for the duration of their placement and are supported to work on real tasks. Throughout their placement, candidates will gain an understanding of the construction industry and insight into the skills and attributes required for future success in the world of work.



20

**Days work experience** offered to local residents.

## Apprenticeships

2 Apprenticeship opportunities were made available as a result of this scheme of work. The 2 new apprentices will complete Level 2 qualifications in Joinery and will use this scheme of work to gain invaluable hands on experience in their chosen career.



£620

**Funding donated** to a local community group

## In Kind Donations

Esh supported North Star Housing's tenant event by donating 4 Middlesbrough Football Tickets, valued at £620, which were used as raffle prizes. The tickets were used as raffle prizes for North Star Housing Group tenants.



56

**Volunteering hours** spent on community projects



8

**Roles created** as a direct result of this scheme



### Esh Communities

We firmly believe in making a difference in the areas in which we operate and committed to providing funding of up to £1000 to key projects in the local area. We welcomed grant applications from community Groups, Charitable Organisations and Social Enterprises. A grant of £600 was awarded to Stockton, Norton and Billingham Kin Carers, a community group who provide friendship and support to grandparents who are becoming kin carers or raising their grandchildren as a result of family breakdown. With planned days out often helping to reduce the challenging behaviour of the children, the funds were used to finance a day trip to Adventure Valley for the 40 strong group.

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**We are very excited and look forward to being able to take our Kin Children for a day of adventures at Adventure Valley in the school summer holidays. A day of unmitigated fun, making memories and smiles! Thank you so much to the Esh Group for making this possible.”**

**River Topaz**

Treasurer of Stockton, Norton and Billingham Kin Family Carers.

## Job Creation

As a result of this scheme of work, 8 additional roles have been created in various areas from administration to trades. Roles which have been offered include Service Coordinator, Administrator, Joiner, Plasterer, Roofer and Maintenance Operative.

## Community Labour Days/Volunteering

Esh committed to supporting local good causes by offering a number of volunteering opportunities/community labour days throughout the scheme of work. During the first year of the scheme, as well as purchasing required materials, Esh employees volunteered over 56 hours of their time to support with the refurbishment of the Thornaby Community Hub.

Working alongside other contractors, Esh employees carried out a range of tasks at the Community Hub including general brickwork, supply and instillation of a new window, dot and dab walling and plastering.



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