

QUALITY POLICY

GENERAL STATEMENT OF INTENT



The scope of this policy encompasses all Esh Construction business activities. We are committed to the management of the quality of its services, always seeking to fully understand the needs and expectations of our customers, working together to experience excellence of service.

To assist in achieving our objectives we operate a Quality Management System in accordance with the requirements of ISO9001:2015 which is externally accredited. This provides clear guidelines on how we manage quality throughout Esh Construction.

We will:

- Openly display leadership in the maintenance of a clear vision of our business values, strategy and direction, and communicate the business drivers, the quality mission and performance objectives to our employees, and all those under our management
- Maintain strong relationships with customers, supply chain and stakeholders, and work collaboratively to continually improve the quality of our delivery
- Provide our employees with the appropriate training and support needed to develop their skills, knowledge and experience. We will give individual responsibilities and accountability to employees for delivery performance, and will actively encourage each employee to realise his or her potential
- Ensure our resources and management methods include the use of best preventive practices, appropriate evaluation of risks, consequences, potential impacts and value to our delivery of service
- Ensure our approach to management is undertaken in a structured and planned way to achieve our performance objectives in the most effective and efficient manner
- Seek continual improvement of our QMS, processes and delivery



All employees and others working for Esh Construction are required to comply with this policy to ensure they co-operate and carry out activities in a responsible manner. It is the responsibility of Esh Construction management and supervisory staff to ensure that this policy is well communicated and its arrangements are implemented and upheld.

The Managing Director is responsible for the Quality Policy and it will be reviewed annually and where deemed necessary will be amended and re-issued



John Davies
Managing Director
01/06/2018